

SUPPORT WORKER NEWSLETTER
APRIL 2011

As you will be aware by now we have had some staff changes, and we give a warm welcome to our two new Co-ordinators, Jan Luxton and Jullia Kumeroa.

Service Delivery Monitoring

The Disabilities Resource Centre Trust takes pride in providing high quality services. In order to ensure that these services are being provided to the Clients in the best way, we will be making short visits to their homes in times when you are scheduled to be providing services, these visits may or may not be pre planned.

Completing Support Worker Survey's

The latest survey response was tremendous thank you for completing the survey we value and appreciate your feedback, a number of you indicated you had issues you wished to raise and wished a staff member to make contact with you yet did not identify yourself, please complete your contact details if you wish to be contacted in future surveys.

Training

A number of Support Workers have recently gained qualifications, congratulations! If you have not yet started your workbooks and are not sure how to go about starting please don't hesitate to contact a Co-ordinator or join the Foundation Skills Study Groups on the third Thursday of each month, these groups are well worth attending it creates an opportunity for you to network with other Support Workers and have fun whilst gaining knowledge that will assist you to complete the Unit Standards.

First Aid Certificates

A number of you have been given the opportunity to gain a First Aid Certificate, we offer the opportunity for this to be renewed every two years, if you have not made yourself available to attend the refresher then you will not be given the opportunity to re sit the two day course.

This is my final Newsletter, I take the opportunity to wish you all well.

Hei konei ra, e noho ra, kia pai tou koutou mahi – goodbye and enjoy your work.

Kerryn Smith

HOME CARE SERVICES MANAGER